



2024

Performance and Quality Improvement Report

Mission

Inspired by Jewish tradition to make the world a better place, JFS empowers and supports people in need to meet their challenges.

Origin

Jewish Family Services (JFS), previously Jewish Family and Children's Service, was founded in 1871 when the St. Louis Jewish community came together to raise relief funds and support those affected by the Great Chicago Fire. JFS has evolved over the years to respond to a variety of community needs including immigration, adoption, food security mental health, and child abuse prevention. JFS continues to support families and seniors, alleviate hunger, and improve mental health for all St. Louisans.

Vision

All people in the greater St. Louis area will be healthy and productive.

JFS understands people and families holistically and provides comprehensive services – through multiple points of entry – to effectively address the complex needs of individuals and families. Services are provided at reduced cost or free of charge to make high-quality care accessible to all.

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Introduction

Dear JFS Friends,

JFS staff and leadership are committed to the practice of performance and quality improvement (PQI). It permeates throughout everything we do; from Board governance to supervisory and human resource practices, from direct client service to data and financial management – and everything in between.

JFS staff and Board members reflect monthly, quarterly, and annually – in PQI and department meetings; while reviewing feedback surveys from clients, board members, and staff; and throughout other institutionalized practices that ensure a high quality of service to our clients. Compiling and reviewing our successes, challenges, improvements, and ongoing initiatives in this annual PQI report is one such practice.

Additionally, in 2024, JFS was evaluated top to bottom by our external accrediting body, the Council on Accreditation (COA), which recertifies our organization every four years.

After a year of internal preparation and self-review, two COA site visitors scoured JFS client records; evaluated our staff hiring practices, training content, and retention history; reviewed evidence in our board meeting minutes and communications that our board has proper insight and oversight; and read every JFS procedure that ensures the proper usage of our donor contributions and safeguards our finances in general. And this was just the start.

COA reviewed more than 600 hundred documents in eleven different areas of our organization; privately interviewed sixteen JFS staff and board members, and additional JFS clients and staff at partnering agencies; examined our facilities to ensure compliance with programmatic needs and ADA and safety requirements; and left no other stone unturned.

As you read the following pages, full of JFS's 2024 accomplishments, challenges, and ongoing initiatives to improve our service to the more than 60,000 people we see each year, rest assured that each person we encounter in our preventive services or when in crisis, are treated with dignity, compassion, and with the excellence that JFS St. Louis is known for.

Sincerely,

A handwritten signature in black ink, appearing to read 'Miriam Seidenfeld', with a stylized flourish at the end.

Miriam Seidenfeld
Chief Executive Officer

Supporting Families & Seniors

Child Abuse Prevention Program (CAPP)

JFS’s trained Child Abuse Prevention Specialists collaborate with more than 150 schools across St. Louis to educate children, caregivers, teachers, and community members. Through developmentally appropriate and empowering activities, CAPP teaches body safety, the warning signs of child abuse, and safe internet skills. The primary goal of the CAPP program is prevention. Our presentations also teach children who have seen or experienced abuse the importance of reporting the incident to a trusted adult, leading to treatment and healing.

CAPP	2024	2023	2022
Number of Children Served	45,721	43,485	34,814
Retention of Knowledge	81%	87%	89%
Immediate Knowledge Gained	25%	24%	23%
Client Satisfaction	99.9%	100%	100%

Accomplishments

In the first year of a three-year grant with Missouri Children’s Trust Fund, JFS partnered with Collaborative Strategies, Inc. (CSI) to help CAPP staff develop an innovative plan to pilot a community-based child sexual abuse (CSA) prevention initiative.

CAPP launched Project SELFIE (Safe Expression Online for Internet Empowerment), a curriculum through Prevent Child Abuse Vermont (PCAVT), in response to concerns voiced by parents, community members, and educators about internet safety, sexting, interacting with AI, and maintaining appropriate online boundaries.

CAPP also hired a new staff member, funded by the Tilles Foundation. Since the end of August 2024, the CAPP program has been fully staffed. With additional funding from the Tilles Foundation, subtitles were added to CAPP videos in both English and Spanish to further increase access to the program and its learning materials.

Challenges

The train-the-facilitator initiative, launched in the fall of 2022, currently includes three cohorts of trained facilitators. However, since its inception, the number of students benefiting from this model has gradually declined. One contributing factor is that trained facilitators often transfer to schools other than those where they were originally trained. To address this issue, CAPP has facilitated additional training sessions to prepare new counselors serving these schools.

Children in the city of St. Louis remain underserved by CAPP. While the program has secured a grant to fund adult training in St. Louis, additional funding is needed to support children's programs in the city.

Initiatives

To enhance education and awareness, CAPP is introducing take-home kits for libraries, community centers, and other youth-serving organizations that caregivers can borrow.

Financial Assistance

With private grants, endowment funds, and the support Jewish Federation of St. Louis, JFS assists individuals and families in the community who are experiencing financial challenges. Assistance is available for rent, mortgage, utilities, medicine, medical bills, and other essential items, including technology, certification courses, and other expenses that support education and employment. Clients who receive financial assistance are also connected to a variety of community and government resources and are provided with financial education to increase long-term financial security.

Financial Assistance	2024	2023	2022
Number Served	124	166	147
Stable Housing	85%	77%	85%
Linked to Services	76%	97%	96%
Amount of Funds Distributed	\$70,219	\$212,461	\$171,766

Accomplishments

Funds distributed for advanced education increased from 4-16% over the past year. Financial needs are growing in all categories. We are working towards investing in future self-sufficiency by shifting the percentage of funds allocated towards education, while still addressing urgent current needs.

Challenges

Finding a qualified case manager with experience and/or confidence in financial coaching is difficult. JFS did not have a dedicated financial assistance case manager for much of 2024. This impacted the number of clients who received financial assistance.

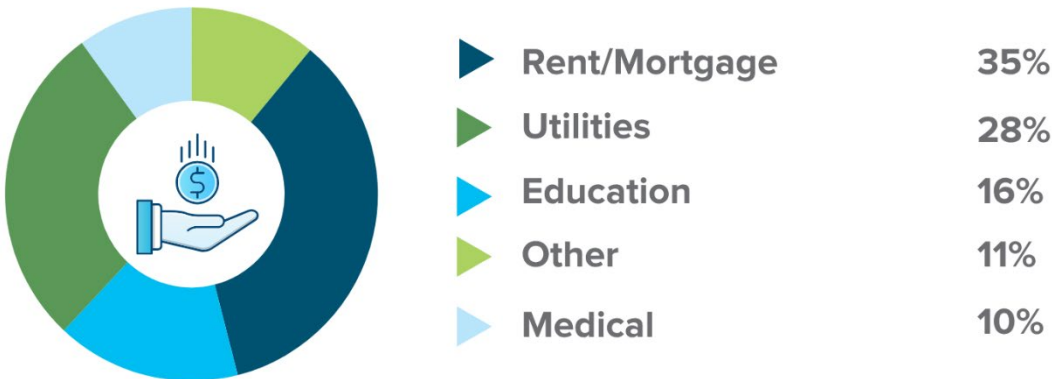
Initiatives

JFS has continued to invest in staff development so that more staff across the agency can help link clients with financial assistance as part of a holistic care plan.

Case management interventions for financial assistance clients have included:

- Linking to MERS/Goodwill employment services.
- Referrals to GreenPath Financial for budget assessment and debt consolidation.
- Support in seeking more affordable housing.
- Consultations around care options for supportive services.

Financial Assistance Distribution Chart



Older Adult Services

JFS Older Adult Services provides a continuum of care to help older adults age safely in place and stay connected to community. JFS case managers collaborate with clients to develop and manage individualized care plans that support continued independence and safety in the client's desired living environment. The JFS Older Adult Services team provides resources and program referrals, subsidized in-home support services, fall and hospital readmission prevention, counseling, financial assistance, and friendly visits as needed.

ElderLink	2024	2023	2022
Number Served (unduplicated)	438	586	678
Successful Referrals	86%	95%	90%

Subsidized Homemaker Services	2024	2023	2022
Number Served	78	103	88
Maintained or Improved Quality of Life	100%	76%	77%
Client Satisfaction	*	*	94%

* Client Satisfaction was measured differently in 2023 and 2024 from prior years:

77% of clients reported an improvement in quality of life because of services provided by JFS.

92% of clients reported being treated with dignity and respect by JFS staff all or most of the time.

88% of clients reported they were likely or very likely to recommend JFS to friends or family.

St. Louis NORC	2024	2023	2022
Number of NORC members* (unduplicated)	529	517	520

*Includes individuals who submit an annual membership fee that ranges from \$25 - \$50 per year.

Accomplishments

The JFS Older Adult Services department launched a pilot program for Minor Home Repairs, funded by a grant from the JCA Charitable Foundation. This program allows JFS to identify older adults living on fixed incomes who could benefit from assistance with small home repairs. Examples include drywall repair, fixing leaky faucets, and replacing broken mailboxes.

Challenges

Finding qualified case managers with master's degrees remains a persistent challenge. JFS began to hire social workers with bachelor's degrees in 2023.

Initiatives

We learned, after the launch of the minor home repair program, that many of our most vulnerable seniors are living in rental units or their homes are far beyond the need for minor repairs and require extensive repairs. We continue to fine-tune the eligibility criteria for the Minor Home Repairs program to ensure that funds are distributed in line with the project's goals.

We are working to increase awareness of NORC and ElderLink in cooperation with the Communications Coordinator, as part of our efforts to support poverty alleviation in the older adult community through case management and minor home repairs.

Alleviating Hunger

Harvey Kornblum Jewish Food Pantry

The Harvey Kornblum Jewish Food Pantry is the largest food pantry in the region. In 2024, the Harvey Kornblum Jewish Food Pantry served more than 19,000 guests from 58 different zip codes in the St. Louis area.

Food Pantry	2024	2023	2022
Number Served	19,848	19,898	19,621
Households Provided with 7-10 Days of Food	89%	88%	86%

Accomplishments

In 2024, the Food Pantry Task Force completed its review, evaluation, and prioritization of the proposed recommendations from the most recent food pantry assessment. From the recommendations, a more comprehensive pantry volunteer newsletter was established as a means of improving communications. An exploration also took place to determine the opportunity costs of various uses of technology including online ordering and inventory management. To accommodate the varying requests and needs of pantry clients, a hybrid food distribution model (drive-through and client-choice shopping) and enhancements to the pantry facility to create a welcoming community hub will be explored in the coming year.

The pantry’s lead driver was promoted into the procurement coordinator role, supervising the drivers and maintaining and growing relationships with partners who provide donated food.

The procurement team secured four new grocery stores for daily and weekly food donation pickups throughout the year.

Challenges

The food pantry has not yet found a qualified applicant for the role of Food Pantry Director and was overseen by the COO throughout most of 2024. The pantry also had an open Pantry Assistant position for much of 2024.

Initiatives

To capitalize on the stabilizing employment market, JFS will be expanding staff recruitment efforts, including partnering with Network for Strong Communities (NSC) for search support, and PS Employment for temporary workers to meet operational demand.

The procurement team continues to build and steward relationships with key partners, like Operation Food Search (OFS), to secure additional grocery store locations for daily and weekly food donation pickups. This food is critical to our ability to meet the needs of food pantry guests.

At the end of 2024, food pantry leadership started planning for a transition back to pre-pandemic appointment-based visits. Appointments will shorten the waiting time of our guests and address safety concerns created when long lines of cars waiting for food impede traffic and railway service on Warson Road.

Improving Mental Health

JFS offers a range of clinical services to improve the mental health of children, adolescents, adults, and older adults in our community. Our compassionate therapists help people develop the skills to be successful at home, in school, at work, and in the community.

Adult Counseling

JFS provides professional counseling services to adults in the community. Licensed professionals offer individual and couples therapy to adults needing support and a safe place to express their feelings and develop new approaches to the real challenges of day-to-day life.

Adult Counseling	2024	2023	2022
Number Served	96	66	98
Maintained/Improve Quality of Life	58%	55%	62%
Client Satisfaction			
*Likely/very likely to recommend JFS to friends or family	80%	86%	*
*Treated with dignity and respect all/most of the time	98%	100%	*
*Quality of life improved quite a bit/greatly due to JFS services	58%	71%	*

*In 2023, JFS adopted three specific client satisfaction questions to replace the prior Client Satisfaction measure.

Individual and Family Therapy

JFS offers individual and family therapy at no cost to children and their parents who reside in St. Louis County. Our licensed counselors collaborate with clients to develop individualized plans to address their challenges and goals, helping them progress toward a more vibrant and satisfying life.

Individual and Family Therapy	2024	2023	2022
Number Served:	194	101	102
Clients Saw a Positive Change in their Symptoms	69%	68%	79%
Client Satisfaction			
*Likely/very likely to recommend JFS to friends or family	80%	100%	*
*Treated with dignity and respect all/most of the time	96%	100%	*
*Quality of life improved quite a bit/greatly due to JFS services	58%	73%	*

*In 2023, JFS adopted three specific client satisfaction questions to replace the prior Client Satisfaction measure.

School-Based Services

Our licensed school-based counselors work with students individually and in group settings in school districts across St. Louis County. They provide classroom and group interventions to support and advance skills for typical child development and address a wide range of challenges and diagnoses, including anxiety, depression, loss and grief, other traumas, and associated behavioral symptoms. Early intervention helps children eliminate, reduce, or manage the symptoms of life's challenges and changes. JFS also offers pre-kindergarten developmental screenings, so all children get started on a path of healthy development.

School-Based Services	2024	2023	2022
Number Served	402	357	334
Students Maintained/Improved Level of Functioning	91%	89%	85%

Learning and Behavioral Diagnostic Center

JFS's Learning and Behavioral Diagnostic Center provides in-depth, age-appropriate evaluations to assess a child's emotional, social, and educational development. For many families, a diagnosis is the first step in mapping out a strategy to address concerns and begin the path to healing. After an evaluation, a team member walks caregivers through the findings. Parents leave with a comprehensive understanding of their child's developmental strengths and challenges and are better equipped to meet their child's emotional needs and access appropriate educational and mental health services..

Learning and Behavioral Diagnostic Center	2024	2023	2022
Number Served	253	205	160
*Caregiver Increased Knowledge of Child's Presenting Concern	91%	73%	84%

*The Parent Knowledge Scale measures parents' self-reported increased understanding of their child's presenting concern. The Parent Knowledge Scale is conducted at the initial assessment and a follow-up survey is conducted three months following the evaluation report. An increase in score demonstrates knowledge gained.

Outpatient Child and Adolescent Psychiatry

JFS provides no-cost diagnosis and medication management for school-aged children and adolescents living in St. Louis County. Our psychiatrist and psychiatric nurse practitioner are skilled in addressing emotional and neurodevelopmental issues so that all children can continue on a path of healthy development.

Outpatient Child and Adolescent Psychiatry	2024	2023	2022
Number Served	281	271	245
Clients Improved Level of Functioning	90%	70%	56%
Client Satisfaction	80%	*	86%

Organizational Support/Operations

Accreditation

JFS is accredited by the Council on Accreditation (COA). The organization was successfully reaccredited by COA in 2024 and was expedited through the Pre-Commission Review Report (PCR) process as a result of not receiving any out-of-compliance ratings in any of the fundamental practice standards.

COA's quality improvement program is designed to identify providers that meet high performance standards and demonstrate a commitment to delivering the highest quality services to their stakeholders. JFS's accreditation is valid through 2028.

Equity, Diversity, and Inclusion

JFS cultivates and prioritizes diversity, equity, and inclusion (DEI) at all levels of the organization. The JFS Board sets organizational policies that effectively prioritize, authorize, and mandate DEI efforts for the board, staff, volunteers, and clients.

JFS continues to act on its established racial equity theory of change to reduce racial disparities in program performance outcomes. Additionally, a second racial equity theory of change was created to address disparities in staff recruitment, hiring, training, and promotion policies and procedures.

In 2024, funds were used to support planned DEI initiatives, including staff training and the finalization of a system within the Efforts to Outcomes (ETO) database to monitor equitable outcomes across all demographics.

Strategic Planning

JFS continued the implementation of its rolling strategic plan, focused on four strategic priorities that build upon organizational strengths, address current challenges, and support maximizing impact while ensuring long-term fiscal viability:

- **Priority 1:** Systematic review of new and existing programs to support smart growth and sunset unsustainable programs, if applicable (Programs)
- **Priority 2:** Enhance long-term financial sustainability through diversified and expanded funding sources (Finances)
- **Priority 3:** Ensure infrastructure is commensurate with programmatic needs (Infrastructure)
- **Priority 4:** Expand our network of champions (People)

Evaluation and review of the 2022 plan are scheduled to be completed in 2025. The board designated a Vice President of Strategic Planning in preparation for the start of a 2025 strategic planning process.

Technology

JFS fully onboarded a new managed service provider (MSP) with robust, proactive security monitoring. The organization completed and submitted a full cybersecurity insurance application and began a workstation refresh project to phase out hardware incompatible with the Microsoft Windows 11 upgrade.

JFS will continue exploring the transition of software to cloud-based solutions wherever feasible, as well as the potential development of an internal IT position within the organization.

Development

JFS had a successful fundraising year in 2024. Individual giving increased by more than \$400,000, and we attracted more new donors than in the previous year. Our average gift size from individuals was \$468. In current philanthropy trends, mid-level giving is decreasing, so retaining small gifts is a positive outcome.

Individual Giving	2024	2023	2022
Total Amount	\$1,843,555	\$1,407,519	\$2,711,754

New Individual Donors	2024	2023	2022
Total Number of New Donors	377	312	457

Accomplishments

The fully staffed Development Department achieved many milestones in 2024.

We continue to attract new donors. After a local Coffee with the Mayor event, during which JFS’s CEO explained our programs, an attendee became a first-time major donor. Additionally, through the collaborative efforts of staff and board members, we secured a significant funder with a three-year commitment to support an in-school counselor in a Title I school district.

In the fall of 2024, we implemented the second phase of our cohesive event strategy with **NOURISH: A Party for the Pantry**, benefiting the Harvey Kornblum Jewish Food Pantry. During this event, we honored two long-time donors while promoting our mission. Two hundred and ten people attended, raising \$168,226 for the Food Pantry.

We also made progress with our planned giving initiative by creating the **Eternal Light Society** for those who have included JFS in their estate plans. We identified new planned giving donors and received a significant realized bequest.

Challenges

According to CCS Fundraising, there are 210,000 nonprofits in St. Louis, of which 168,000 are social service agencies. As our community continues to face financial hardships, we must work to distinguish ourselves from other local organizations that also have ambitious fundraising goals.

Initiatives

We have increased our fundraising goals in the categories of unrestricted giving and events. As the needs in our community persist, we strive to garner increased community support to assist those we serve.

Finance

JFS’s Finance Department maintains the organization’s accounting, fiscal planning, and record-keeping functions. The finance team develops and manages budgets and monitors the flow of funds. The team is responsible for providing accurate and timely financial statements and analysis to the CEO and the board of directors, educating staff, and monitoring and safeguarding all processes.

Spending Distribution	2024	2023	2022
Total Revenue	*\$8.5M	\$6.8M	**\$4.8M
Total Expenses	\$5.9M	\$5.8M	\$5.1M
Programs	76%	79%	81%
Management	16%	14%	15%
Fundraising	8%	6%	4%

*The increase in 2024 revenue is due to two bequests totaling \$1.54M

**The reduction in 2022 revenue is primarily due to investment performance, with a loss of \$1.9M.

In 2016, JFS began contributing to a building reserve account.

Building Reserve Account	2024	2023	2022
Total	\$653,406	\$535,237	\$473,721

Accomplishments

Armanino, LLC performed an audit of JFS’s financial records and an A-133 audit of the USDA funding for the Harvey Kornblum Jewish Food Pantry for the year ending December 31, 2024. The auditors issued an unqualified opinion on both audits.

The JFS investment policy was updated by the Finance Committee to include a requirement to review any revisions made by the Jewish Federation to its investment policy.

The client fee billing procedure was reviewed and documented, as we continue to work with AMS, our billing service provider, to streamline the billing process.

Challenges

The finance team is composed of a CFO and a staff accountant. No succession plan is currently in place, even as the staff accountant prepares to transition into a different role and holds significant institutional knowledge. A qualified new staff accountant needs to be hired to support this transition and ensure the department continues to function at a high level.

Initiatives

JFS is developing a three-year budget plan, along with a process to update it annually in conjunction with the annual budget cycle. We continue to evaluate financial software options — comparing cloud-based and desktop solutions — with a focus on improving efficiency and ensuring security.

2024 Income	Amount	
Contributed Income	\$1,800,194	30.4%
Jewish Federation	\$1,120,911	18.9%
Tax Credits & Gov't Grants	\$1,269,119	21.4%
Other	\$992,685	16.7%
United Way of Greater St. Louis	\$550,196	9.3%
Earned Income	\$198,178	3.3%
Total	\$5,931,283	
2023 Expenses	Amount	
Salaries & Benefits	\$3,610,318	61.1%
Program	\$819,061	13.9%
Other	\$923,599	15.6%
Occupancy	\$487,049	8.2%
Financial Assistance	\$70,219	1.2%
Total	\$5,910,246	
Difference	\$21,037	
Graphs and tables include JFS 2024 operational financial data. For further financial information and analysis, please refer to the 2024 JFS Audit at www.jfsstl.org .		

Human Resources

Accomplishments

A new standardized naming convention was designed and implemented for the organization’s Human Resources Information System (HRIS), the database that contains all employees’ information. This allows users to quickly locate specific documents in an employee’s electronic file maintained online by human resources website ADP.

The new hire onboarding system was streamlined to ensure all required documentation is captured and completed by the appropriate individuals.

Challenges

Early in the year, the HR Manager took an extended leave and ultimately resigned. The position was filled with an experienced HR contractor to assist with the COA Accreditation Audit and ongoing HR functions.

Initiatives

JFS proactively expanded its recruitment initiatives using various search engines to attract a larger volume of qualified candidates in the St. Louis market. This led to 18 new hires joining JFS in 2024. Documented efforts over the past three years, along with positive market forces, contributed to improved recruitment and retention outcomes in 2024.

Staff and management training was a key initiative in 2024. Two presentations — **Performance Management** and **Talent Review/Career Development** — were developed in-house and delivered by the HR Manager. We partnered with AAIM Employers’ Association to provide additional leadership training for our management staff. Topics included Conflict and Challenging Discussions and Principles of Leadership. These courses support our leaders’ development and demonstrate our commitment to their continued growth.

As an extension of the Career Development overview, revised Career Roadmaps were created to clearly outline career progression opportunities within each specific JFS department and throughout the organization.

JFS employees elected to be represented by the Communications Workers of America (CWA) union in July 2024. Contract negotiations began in November 2024 and are ongoing.

Incidents

Code	2024	2023	2022
Clinical - Hospitalizations	3	1	0
Clinical - Hotline	2	17	2
Clinical - Other	6	0	2
Client - Non-Clinical	1	4	3
Staff - Non-Clinical	0	1	3
Volunteer - Non-Clinical	0	0	2
Total	12	23	12

Workers’ Compensation Claims	2024	2023	2022
Total	0	2	1

JFS Staff Demographics

GENDER	2024	2020	2018
Female	76%	78%	68%
Male	19%	22%	31%
Non-Binary	5%	0%	1%

AGE	2024	2020	2018
18-29	14%	12%	13%
30-39	26%	25%	31%
40-49	26%	14%	14%
50-59	17%	18%	31%
60 and over	17%	31%	29%

RACE/ETHNICITY	2024	2020	2018
Black	26%	16%	15%
Hispanic/Latino	5%	1%	3%
Bi- or Multi-Racial	7%	7%	8%
White	62%	75%	74%

MANAGEMENT	2024	2020	2018
Black, Latino or Multi-Racial	30% (3 of 11)	10% (1 of 10)	8% (1 of 13)
White	70%	90%	92%

# OF YEARS AT JFS	2024	2020	2018
Less than 1 year	33%	25%	12%
1-5 years	38%	43%	55%
6-10 years	14%	18%	16%
11-20 years	10%	6%	6%
21 or more years	5%	8%	11%
More than 6 years	29%	32%	33%
More than 10 years	15%	14%	17%

Marketing

Accomplishments

In 2024, JFS continued to enhance its social media presence, growing its audience on Facebook while promoting its services and expertise across the greater St. Louis community. We also launched an Instagram account to reach a younger demographic and began building a dedicated following.

JFS continued to engage and expand its audience through a monthly newsletter, which boasts an impressive open rate of over 50% — well above the industry standard of 20–30%. We also received positive local news coverage, including a feature on a local television station about the Olivette Turkey Trot — a first in the event's history.

Challenges

JFS needs to develop a more robust and focused social media strategy to increase engagement and broaden awareness of its programs beyond its regular audience.

Staff are struggling to share client stories. These success stories illustrate the positive work being accomplished at JFS and help create ongoing engagement with the wider community.

Additionally, JFS has not yet invested in building relationships with media outlets across the St. Louis metropolitan area. Regularly sharing positive news and events can help raise awareness of JFS's work and services among diverse audiences who may not yet be familiar with the organization.

Initiatives

To further grow and refine its social media strategy, JFS will continue expanding its presence on Instagram to reach a younger demographic and cultivate a more focused and impactful online presence.

In addition to fostering personal relationships with local media, JFS will submit regular press releases and engage the media around signature events, such as its gala. Our goal is to secure media coverage of these events to increase visibility and highlight the positive impact JFS has on the community. We will also provide media support for our expert staff, ensuring they are well-prepared for interviews and can effectively communicate the important work being done at JFS.

Volunteerism

With the support of committed volunteers, JFS provides high-quality services to more people in St. Louis than it could with paid staff alone. In 2024, 320 individual volunteers performed multiple functions throughout the organization, with the majority of the volunteer workforce sharing their time and talent with the Harvey Kornblum Jewish Food Pantry.

Volunteer Hours	2024	2023	2022
Food Pantry	12,221	11,039	12,815
Celebration Baskets	94	92	130
Groups – Ongoing	923	580	881
Groups – Youth, Adults, and Episodic Adults	159	84	332
Total Hours	13,303	11,785	12,945
Full-Time Equivalent	6.4	5.6	6.2

Accomplishments

The Harvey Kornblum Jewish Food Pantry relies on the generous time of a dedicated network of volunteers. In 2024, volunteers contributed over 13,000 hours of service — an increase from the prior year. The pantry welcomed more than 710 volunteers, including corporate groups and university organizations.

Challenges

The Harvey Kornblum Jewish Food Pantry is still working to reengage individuals who were unable to continue volunteering during the pandemic due to health concerns. The need for volunteers remains steady as the pantry serves a large number of guests.

2024 Board of Directors

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